<table>
<thead>
<tr>
<th>Saturday, October 19th</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 – 10:00 p.m.</td>
<td>Board Meeting &amp; Dinner</td>
<td>Biltmore Room</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Sunday, October 20th</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:00 a.m.</td>
<td>Buses load for TopGolf</td>
<td>Meet in hotel lobby</td>
</tr>
<tr>
<td>10:00 a.m. – 5:00 p.m.</td>
<td>Registration table open</td>
<td>2nd Floor Prefunction</td>
</tr>
<tr>
<td>10:00 a.m. – 6:00 p.m.</td>
<td>Vendor Load-in</td>
<td>Ballroom C</td>
</tr>
<tr>
<td>2:00 p.m.</td>
<td>Return from TopGolf</td>
<td></td>
</tr>
<tr>
<td>5:30 p.m.</td>
<td>Buses load for Icebreaker</td>
<td>Meet in hotel lobby</td>
</tr>
<tr>
<td>6:00 p.m.</td>
<td>Bar opens</td>
<td>Cowboy &amp; Western</td>
</tr>
<tr>
<td>7:00 – 8:30 p.m.</td>
<td>Dinner</td>
<td>Heritage Museum -</td>
</tr>
<tr>
<td>8:45 p.m.</td>
<td>Buses load for hotel return</td>
<td>Prosperity Junction</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Monday, October 21st</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 – 8:00 a.m.</td>
<td>First Time Attendee Meet &amp; Greet</td>
<td>Kincaid Room</td>
</tr>
<tr>
<td>8:00 – 5:00 a.m.</td>
<td>Registration table open</td>
<td>2nd Floor Prefunction</td>
</tr>
<tr>
<td>8:00 a.m.</td>
<td>Welcome remarks</td>
<td>Ballroom C</td>
</tr>
<tr>
<td>8:15 – 8:45 a.m.</td>
<td>Business Meeting &amp; Elections</td>
<td>Ballroom C</td>
</tr>
<tr>
<td>8:45 – 9:15 a.m.</td>
<td>Keynote Address: Emergency</td>
<td>Ballroom C</td>
</tr>
<tr>
<td></td>
<td>Management – Staying Prepared and</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Remaining Aware</td>
<td></td>
</tr>
<tr>
<td>9:15 – 9:30 a.m.</td>
<td>Break</td>
<td></td>
</tr>
<tr>
<td>9:30 – 10:30 a.m.</td>
<td>Session 1: Roundtable – Risk</td>
<td>Ballroom C</td>
</tr>
<tr>
<td></td>
<td>Management Assessment and Zoo Pre/</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Post Event Incident Action Planning</td>
<td></td>
</tr>
<tr>
<td>10:30 a.m. – 4:30 p.m.</td>
<td>OSHA 10-hour Part 1 (lunch included)</td>
<td>Meeting Room 12</td>
</tr>
<tr>
<td>10:30 a.m. – 11:00 a.m.</td>
<td>Vendor Introductions</td>
<td>Ballroom C</td>
</tr>
<tr>
<td>11:00 a.m. – 4:30 p.m.</td>
<td>Vendor Trade Show</td>
<td>Ballroom C</td>
</tr>
<tr>
<td>11:30 a.m. – 12:00 p.m.</td>
<td>Presenting Sponsor: Powernet - Building a Network &amp; Using Wi-Fi Analytics to Enhance the Visitor Experience</td>
<td>Ballroom C</td>
</tr>
<tr>
<td>12:00 – 1:00 p.m.</td>
<td>Lunch</td>
<td>Ballroom C</td>
</tr>
</tbody>
</table>
1:05 – 2:05 p.m.  
**Session 2A:** Elephant Herpesvirus - Update on Herd Testing Programs  
**Meeting Room 9**

**Session 2B:** Madewell – Treating Concrete Surfaces in Zoos & Aquariums  
**Meeting Room 10**

**Session 2C:** RW Hardware – The Craft of Animal Welfare: Creating Well-Planned, Accessible, Safe and Secure Exhibits and Habitats  
**Meeting Room 11**

2:15 – 3:15 p.m.  
**Session 3A:** Basic ICS  
**Meeting Room 9**

**Session 3B:** Thermeq – Don’t Let the Cat Out of the Bag  
**Meeting Room 10**

**Session 3C:** Hilti – Wrong One the Wrong Way & Then You Wonder Why It Failed  
**Meeting Room 11**

3:15 – 3:30 p.m.  
Break

3:30 – 4:30 p.m.  
**Session 4:** AZFA 101 Panel  
**Ballroom C**

4:30 – 6:30 p.m.  
Vendor Mixer  
**Ballroom C**

6:30 p.m. on  
Dinner on your own

**Tuesday, October 22nd**  
**Activity**  
**Location**

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 – 9:00 a.m.</td>
<td>Session 5: Animal Excellence Panel - Our Role in a Changing Environment</td>
<td>Ballroom C</td>
</tr>
<tr>
<td>9:00 a.m. – 3:00 p.m.</td>
<td>OSHA 10-hour Part 2 (lunch included)</td>
<td>Meeting Room 12</td>
</tr>
<tr>
<td>9:00 a.m. – 3:45 p.m.</td>
<td>Vendor Trade Show</td>
<td>Ballroom C</td>
</tr>
<tr>
<td></td>
<td>Session 6B: Nets Unlimited – Animal Welfare and Habitat Maintenance</td>
<td>Meeting Room 10</td>
</tr>
<tr>
<td></td>
<td>Session 6C: Aquatic Equipment &amp; Design – Saving Water Through Smarter System Design</td>
<td>Meeting Room 11</td>
</tr>
<tr>
<td>10:10 – 10:25 a.m.</td>
<td>Break</td>
<td></td>
</tr>
<tr>
<td>10:25 – 11:25 a.m.</td>
<td>Session 7A: Beyond LEED</td>
<td>Meeting Room 9</td>
</tr>
<tr>
<td></td>
<td>Session 7B: Keeping Up With New Accreditation Standards</td>
<td>Meeting Room 10</td>
</tr>
<tr>
<td>11:30 a.m. – 1:00 p.m.</td>
<td>Lunch</td>
<td>Ballroom C</td>
</tr>
</tbody>
</table>

Updated 10/15/19
1:10 – 2:10 p.m.  **Session 8A**: Holding Spaces – The Good, the Bad, and the Ugly  Meeting Room 9

**Session 8B**: Neptune-Benson – Aquatic Animal Water Filtration: High Rate Sand Versus Regenerative Media Filtration  Meeting Room 10

2:20 – 3:20 p.m.  **Session 9A**: Facilities Etiquette 101 - How to Advance Your Career  Meeting Room 9

**Session 9B**: Creating an Accessible and Inclusive Facility  Meeting Room 10

3:20 – 3:45 p.m.  Break

3:45 – 4:45 p.m.  **Session 10**: 13 Years of Awesome-ish – Behind the Curtain at Cincinnati Zoo  Ballroom C

4:45 – 7:00 p.m.  Vendor Load-out  Ballroom C

6:00 p.m. on  Dinner on your own

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**Wednesday, October 23rd**

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30 a.m.</td>
<td>Buses load for Zoo Day</td>
<td>Meet in lobby</td>
</tr>
<tr>
<td>9:00 a.m.</td>
<td>Welcome Breakfast/Group Photo</td>
<td>Front entrance</td>
</tr>
<tr>
<td>9:30 – 11:30 a.m.</td>
<td>BTS tours or explore on your own</td>
<td>Oklahoma City Zoo</td>
</tr>
<tr>
<td>11:30 a.m. – 1:00 p.m.</td>
<td>Lunch</td>
<td>Lotus Pavilion (upstairs)</td>
</tr>
<tr>
<td>1:00 – 3:30 p.m.</td>
<td>BTS tours or explore on your own</td>
<td></td>
</tr>
<tr>
<td>3:30 p.m.</td>
<td>Buses load for hotel return</td>
<td>Meet at zoo exit</td>
</tr>
<tr>
<td>4:00 p.m.</td>
<td>Arrive at hotel</td>
<td></td>
</tr>
<tr>
<td>5:30 p.m.</td>
<td>Cash bar opens</td>
<td>Ballroom C</td>
</tr>
<tr>
<td>7:00 – 9:00 p.m.</td>
<td>Banquet &amp; Silent Auction</td>
<td></td>
</tr>
</tbody>
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**Thursday, October 24th**

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 a.m.</td>
<td>Buses load for Tulsa Zoo</td>
<td>Meet in lobby</td>
</tr>
<tr>
<td>10:00 a.m.</td>
<td>Welcome at Tulsa Zoo</td>
<td>Helmerich Discovery Center</td>
</tr>
<tr>
<td></td>
<td>Explore Zoo</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Enjoy 20% discount at gift shops</td>
<td></td>
</tr>
<tr>
<td>11:30 a.m. – 12:30 p.m.</td>
<td>Lunch</td>
<td>Helmerich Discovery Center</td>
</tr>
<tr>
<td>2:00 p.m.</td>
<td>Buses load for OKC return</td>
<td>Meet at zoo exit</td>
</tr>
<tr>
<td>4:00 p.m.</td>
<td>Arrive at hotel</td>
<td></td>
</tr>
</tbody>
</table>