

the Outlet



Summer 2014

A FEW WORDS FROM THE PRESIDENT

President's Message

By Bill Cooper



Greetings from the Phoenix Zoo. As things warm up here, I am reminded of how lucky I am to have air conditioning. The temperatures are steadily above 100 degrees and it will only get hotter from here. I do not know when the last time it actually rained, but I believe it was shortly after Christmas. Of course we will be moving into

"monsoon season" soon, so the Arizona rains will be coming, but with that comes the humidity; yuck!

Everything is on track for our annual conference this year in Evansville. We have a full plate of options for you to choose from. As always, our education and programming committee is doing a fine job of putting together certification classes, setting up round table discussions, and special presentations; all of which will be of excellent quality and sure to please. Make sure to take advantage of the certification classes as they have become an important part of facilities management. Increasing your skills is one way to help ensure that you remain an asset to your zoo or aquarium. It also helps justify to your supervisor why it is necessary for you to be a member of the AZFA and attend the annual conference.

We have an excellent slate of candidates for officers to be voted

on this fall. My goal is and always has been to get more members engaged in the business of the AZFA. With new officers comes new ideas, new visions, and newer perspectives which can and will help carry this organization into the future. We encourage folks who have not been involved but are interested in becoming more engaged to join a committee. Committee involvement is a great way for you to get your "feet wet" and get a taste for how the organization works, as well as how you can make it better!

The business practices of the AZFA continue to improve. We are always looking at new ways to develop and streamline our operations. Our bank account continues to grow which has allowed us to award more grants. Our record keeping has become more portable, should the business address and financial record keeping location of the AZFA ever need to change. And we now have the necessary rules in place to ensure the stability and sustainability of our organization.

My term as President is rapidly coming to an end. This has been my second and last term as President. I have enjoyed working with all of you. The AZFA gets better and better every year. The Board of Directors have been outstanding to work with. The dedication from those who have served on the Board and on the committees have set the bar very high. I hope you will continue to enjoy the value of the AZFA and continue to show your support by renewing those memberships and attending the annual conference. I'll see you in Evansville!

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AZA Smart Source – A Growing Resource for AZFA Members

By Tom Rogers

Last October in El Paso, I had the pleasure of meeting and speaking with a number of AZFA members about AZA Smart Source; a purchasing cooperative designed for the zoo and aquarium field that my company manages for the AZA. Everyone I met was so welcoming and supportive. It was truly an awesome experience.

Nine months later we continue to be excited about the direction of the cooperative and the level of support and engagement we are getting from AZFA members. We now have over 140 zoos and aquariums buying through a program that has grown to 18 partners. Even better 11 of these programs are in the areas of facility management and capital improvements.

As I have come to learn more about the zoo and aquarium field it has become clear how important the 'facilities folks' are to the success of operations. And while saving money is important, I know that having suppliers you can count on and who will deliver when you most need it is equally, if not more, important.

That is a message we take to heart. Our vision for growing AZA Smart Source is to not only help you save money through nationally contracted pricing but to also ensure you work with suppliers who are committed to your field and can deliver when you need them. I am proud to say that every AZA Smart Source supplier is investing resources to learn more about your needs and, as participation grows and we have more data, will work to refine their program so it reflects exactly what you want and what you need.

I want to personally thank those of you who have spent time talking to our suppliers and, in many cases, have done business with them. If you are not yet familiar with AZA Smart Source, I invite you to learn more at www.azasmartsource.org.



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Sherwin Williams (Coming soon)
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I look forward to seeing many of you again at the 2014 conference in Evansville. If you ever have a question or problem regarding the cooperative, please be sure to contact me at trogers@vendorcentric.com or 240-813-1160. Our team is always available to support you!

ADVERTISING CHANGES

Nominating Committee

By Rodney Fuller

The candidates for office for the 2014 election are now set. However we only received one candidate nomination per position. This narrows down your choices considerably but the good thing is we have great candidates. Each candidate has provided a photo and biography for your review. Your participation in supporting candidates for office is extremely important to the growth of this organization. Each member has the right to nominate other members or themselves for open officer positions. Please take advantage of this for the 2015 election cycle. An absentee ballot is contained in this publication for those of you that will not be able to attend the conference this fall. We look forward to seeing all of you in Evansville in a couple of months.

President Elect, Rudy Castaneda – El Paso Zoo

I am Rudy Castañeda, Facilities Superintendent at the El Paso Zoo. I am flattered to be nominated for President of the AZFA and should I be voted in will commit myself to expanding my knowledge and doing my best for our members. I have been with the City of El Paso Zoo for the past four years and employed by the City of El Paso for a total of twenty three years.

I began my career with the City of El Paso at the Water Utilities as a Mechanic. I took advantage of a promotional opportunity and moved to the Mass Transit Department as a Mechanic II. My next move was to the General Services Department as a Facilities Supervisor followed by my promotion to the Zoo as a Facility Maintenance Superintendent. The experience that I gained by working in the facilities sections of each department was priceless and has helped me deal with the diverse situations that we all encounter in working at a zoo.

I became an AZFA member shortly after joining the zoo, and I have attended the last three AZFA conferences in St. Louis, San Antonio, and Cincinnati. The El Paso Zoo hosted the 2011 Midyear Meeting, and hosted the 2013 annual conference. I will be an active participant and look forward to helping in any way possible.

Please feel free to contact me at CastanedaR1@elpasotexas.gov if you have any questions.



Vice President, John Kanzia – Brookfield Zoo



John Kanzia is the Environmental Quality Manager at the Chicago Zoological Society's Brookfield Zoo. He has been with the Chicago Zoological Society since 2006 and was also employed by the John G. Shedd Aquarium as a Water Quality Technologist from 1999 to 2006. John has a BAS in Biological Sciences from the University of Illinois at Chicago and has over fifteen years of experience in water quality monitoring. His current Environmental Quality Program at the Chicago Zoological Society takes a comprehensive look at the zoo's exhibitry including water quality, indoor air quality, exhibit lighting,

sound monitoring, and how animals thermoregulate within their exhibits. With an arsenal of over thirty different instruments John is a regular "gadget guy". He has a wealth of knowledge and is eager to share it with you.

John joined the AZFA in 2006 and quickly realized the value of the organization. He currently chairs the Site Selection Committee and serves on the Membership, and Publications & Web Site Committees. He is also the AZFA Web Site Administrator. John is a true team player, and regularly networks with fellow committee members to work through and complete tasks to further the goals of the Aquarium & Zoo Facilities Association. He would like the opportunity to serve you as your Vice President, and continue to help make the Aquarium & Zoo Facilities Association a world-class organization.

Secretary, Grace Rettig – Cincinnati Zoo

Grace grew up in northeastern Ohio and attended the University of Akron majoring in linguistics. Her background before the "zoo business" was with National Sales in the hotel industry. She started at the Cincinnati Zoo & Botanical Garden as Group Sales Manager. Presently she is the Manager of Park Services and External Properties and lives on one of the Zoo's farms in Lebanon, Ohio with her husband of 31 years. They have two daughters and two grandchildren. Grace has been



with the Cincinnati Zoo 20 years. In 2011 she became part of the AZFA attending the San Antonio Conference. In 2012 she helped plan and execute the Cincinnati Conference. Presently she is committee chair for the newly formed Conference Committee and is also part of the Site Selection Committee.

In her spare time she enjoys traveling and has been to every state in the USA, except one. Grace lived abroad for two years and was able to visit many countries as well. Gardening, everything "green", and her grandchildren are her passions.

Director-At-Large, Joe Matyas – Cleveland Metroparks Zoo (retired)



My name is Joe Matyas and I am a candidate for Director at Large. I retired from Cleveland Metroparks Zoo after 30+ years; my last position was Lead Maintenance Engineer. I have previously served AZFA as Director at Large from 2000-2002 and 2004-2007 and as Chair of the Conservation Committee from 2000-2007. I have also been active on the Planning, Fundraising and By-laws committees. I am proud to be nominated and will serve AZFA to the best of my ability.

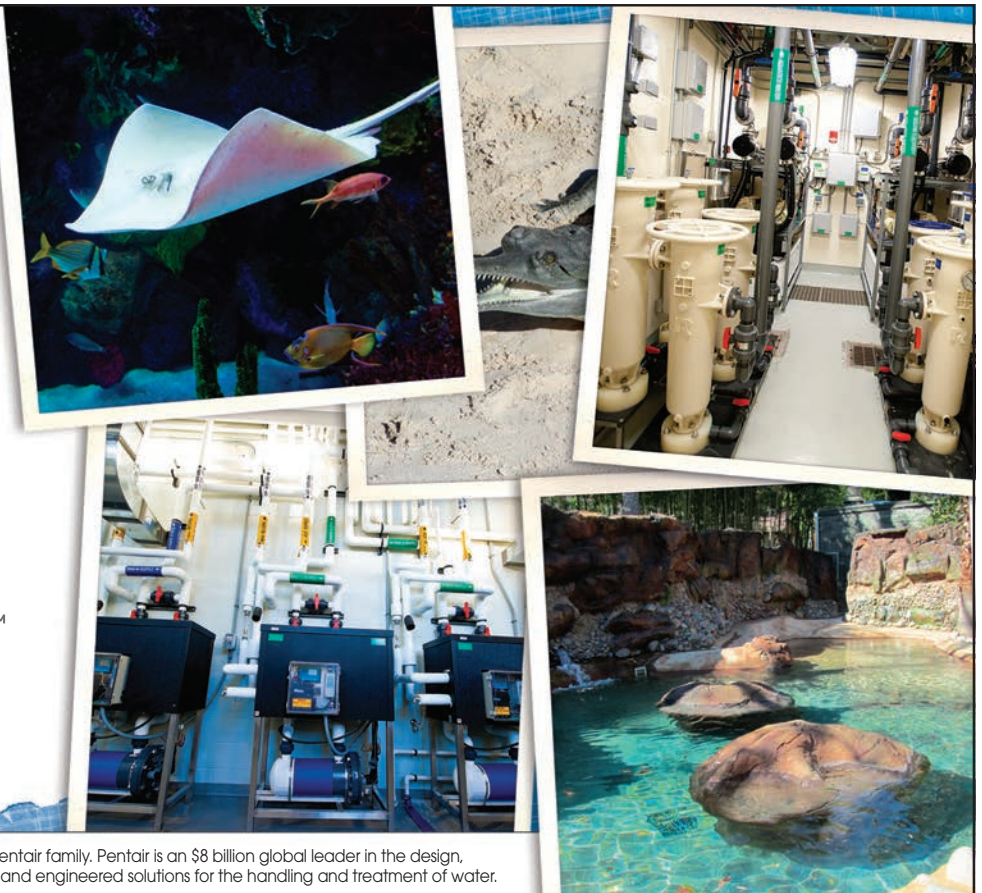
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2014 Official AZFA Absentee Ballot

(Submit this ballot if you are unable to attend the annual conference in Evansville)

Vote for one candidate per office only. President Elect, Secretary, and Director at Large are running unopposed but still require a quorum number of votes.

- President-Elect** Rudy Castaneda (El Paso Zoo)
- Vice President** John Kanzia (Brookfield Zoo)
- Secretary** Grace Rettig (Cincinnati Zoo)
- Director-at-Large** Joe Matyas, Jr. (Retired - Cleveland Metroparks Zoo)

Required Conditions: Vote for one candidate per office only. President Elect, Vice President, Secretary, and Director at Large candidates are running unopposed but still require a quorum number of votes. Only one ballot per sealed envelope is permitted. **Write your name on the inside flap of the envelope for verifying current membership standing.** Only one vote per Professional Member is permitted. Absentee ballots may be hand carried by an attending member and presented prior to the opening of the business meeting or mailed to:

**Attn: David Voegel (AZFA Absentee Ballot)
Mesker Park Zoo
1545 Mesker Park Dr.
Evansville, IN 47720**

Ballots sent by U.S. Mail must be received no later than 3:30 p.m. on Friday, October 10, 2014. Ballots not in compliance with required conditions will be invalidated.

AZFA New Members

Associate

Dr. Manisha Mathur, G.N. Khalsa College, Mumbai, India

Commercial Members

FacilityDude.com, Cary, North Carolina

Professional Members

- William Shaffer, Akron Zoo
- Shelby Makik Hasbun, San Francisco Zoo
- Andy Sharp, Rock Island County Forest Preserve Niabi Zoo
- Clayton Jones, Memphis Zoo
- Matthew Rich, Pocatello Zoo
- Stephen Carrick, Philly Zoo
- Jeremiah Andrew Lelito, Phoenix Zoo

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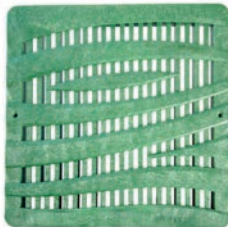
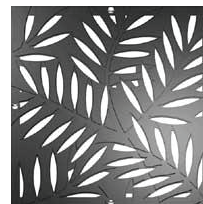
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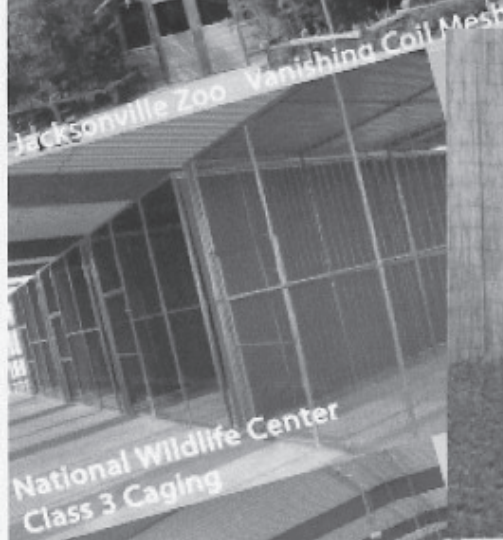


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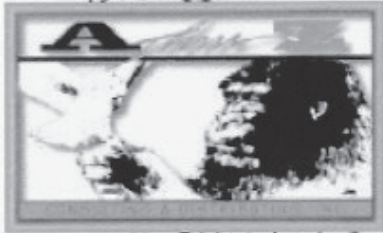
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2014 AZFA Conference October 11 – 15

Hotel Booking Information

Tropicana Hotel and Casino
www.tropevansville.com

Reservations must be made over the phone to get the AZFA rate.

For reservations call: 1-800-342-5386

The block code is **GAQUZOO**

Room rate is \$109.00 per night.

Reservations made by September 24, 2014 will be guaranteed the AZFA rate. If rooms are available, AZFA rate will be honored up until 24 hours before the conference.



AZFA CONFERENCE

Evansville, IN

October 12 – 16, 2014

Registration Form

Name: _____ Title: _____

Institution: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____ Email: _____

Additional Attendee: _____ Title: _____

Additional Attendee: _____ Title: _____

Additional Attendee: _____ Title: _____

(Please check appropriate categories)

	Fee	Amount
<input type="checkbox"/> Conference Fee (AZFA Member)	_____ x \$199.00	_____
<input type="checkbox"/> Conference Fee (non-member)	_____ x \$225.00	_____
<input type="checkbox"/> Late Registration Fee (Additional after 8/31)	_____ x \$ 25.00	_____
<input type="checkbox"/> Guest Registration Fee (Ice Breaker & Banquet)	_____ x \$115.00	_____
<input type="checkbox"/> 1-day Registration Fee <input type="checkbox"/> 10/13, 10/14 & 10/15	_____ x \$115.00	_____

Additional Activities

Post conf 10/16 - Louisville Zoo _____ x \$ 40.00 _____

Number of people in your party requesting vegetarian meals: _____

Amount Enclosed: \$ _____

(Make check Payable to Evansville Zoological Society)

Check Credit Card

Discover VISA MC

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Exp Date: _____

Signature: _____

Will you be bringing a silent auction item? YES: _____ NO _____

PLEASE SUBMIT YOUR REGISTRATION FORM BY AUGUST 31, 2014

AZFA Annual Conference / Attention: David Voegel

Mesker Park Zoo/1545 Mesker Park Dr./Evansville, IN 47720

(812) 435-6143x410 / fax (812) 435-6140 / dvoegel@meskerparkzoo.com



AZFA CONFERENCE
Mesker Park Zoo & Botanic Garden
October 12 – 16, 2014
Vendor Exhibit Registration



Company: _____

Contact Person: _____

Please choose one of the following:

- Exhibitor and Conference \$ 850.00**
Includes: Vendor exhibit area fee, commercial membership renewal, and all conference related activities for **1 representative.** *
- Exhibitor Only \$ 600.00**
Includes: Vendor exhibit area, fee for two representatives, and commercial membership renewal. (Restricted to exhibit related functions only. Does not include any other conference related activities.)*
- Additional Conference Attendance: \$ 250.00**
Includes: All conference related activities for extra representatives. Please use the conference registration form for all additional attendees.
- Current Member Status: (\$-100.00)**
***Credit:** Please check this box if your company is currently a registered AZFA Commercial member. One hundred dollars will be deducted from the fees above. Note that all exhibiting vendors' exhibits must be an active AZFA commercial member to participate which is included in the above pricing.
- Additional Table \$ 200.00**

PLEASE SUBMIT YOUR VENDOR FORMS AND PAYMENT BY AUGUST 31, 2014 to: AZFA Annual Conference Mesker Park Zoo, 1545 Mesker Park Dr., Evansville, IN 47720 Attention: David Voegel

Check Amount Enclosed \$ _____
(Must be a company check made payable to The Evansville Zoological Society)
Additional Questions? Contact David Voegel 812-435-6143 x 410 (office) 812-435-6140 (fax) dvoegel@meskerparkzoo.com



AZFA CONFERENCE

Evansville, IN

October 12 – 16, 2014

Sponsorship Registration

Company: _____

Contact Person: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Email: _____ Website: _____

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 Additional Questions? Contact David Voegel, phone 812-435-6143x410 fax 812-435-6140
 or
dvoegel@meskerparkzoo.com

AZFA Officers

President

Bill Cooper · Phoenix Zoo
602-914-4373 ext. 7624
bcooperzooman@yahoo.com

President Elect

Mark Fisher · Cincinnati & Botanical Garden
513-559-7795 · mark.fisher@cincinnati-zoo.org

Vice President

Rudy Castañeda · El Paso Zoo
915-351-5360 · Castanedar1@elpasotexas.gov

Secretary

Samanthe Peterson · San Antonio Zoo
210-734-7184, ext. 1302 · animalmgt@sazoo-aq.org

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Michael Patera · Cleveland Metroparks Zoo
216-661-3066 · map@clevelandmetroparks.com

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423-785-4026 · rfl@tnaqa.org

Board of Directors

Director at Large year 3

Chris Vanskike · San Antonio Zoo
210-734-7184 x1700 · cvanskike@sazoo-qa.org

Director at Large year 2

Stan Chapin · Point Defiance Zoo & Aquarium
253-404-3802 · stan.chapin@pdza.org

Director at Large year 1

Andy Peterson · Point Defiance Zoo
253-404-3662 · andy.peterson@pdza.org

Committee Chairpersons

Bylaws

Rudy Castañeda · El Paso Zoo
915-351-5360 · Castanedar1@elpasotexas.gov

Commerical Liaison

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216-661-3066 · map@clevelandmetroparks.com

Fundraising

Michael Patera · Cleveland Metroparks Zoo
216-661-3066 · map@clevelandmetroparks.com

Historical Archives

Samanthe Peterson · San Antonio Zoo
210-734-7184, ext. 1302 · animalmgt@sazoo-aq.org

Honors and Awards

Gary Mollé · Cleveland Metroparks Zoo
216-661-6500 · gam@clevelandmetroparks.com

Long Range Plan

Bill Cooper · Phoenix Zoo
602-914-4373 ext. 7624
bcooperzooman@yahoo.com

Membership

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253-404-3660 · E-mail: joe.graber@pdza.org

Nominating

Rodney Fuller · Tennessee Aquarium
423-785-4026 · rfl@tnaqa.org

Professional Relations

Bob Wengel · John G. Shedd Aquarium
312-692-3296 · bwengel@sheddaquarium.org

Program & Education

Samanthe Peterson · San Antonio Zoo
210-734-7184, ext. 1302 · animalmgt@sazoo-aq.org

Publications/Website

Jennifer Golden · Zoo New England
617-989-2084 · jgolden@zoonewengland.com

John Kanzia · Brookfield zoo

708-485-0263 · john.kanzia@czs.org

Site Selection

John Kanzia · Brookfield zoo

708-485-0263 · john.kanzia@czs.org

Calendar

Deadline for articles for the next newsletter: October 21st

Annual Conference Evansville, IN: October 12th - 16th

Publication Schedule

Summer Issue - July

Fall Issue - October

Winter Issue - January

Spring Issue - April

www.azfa.org

Don't forget to check out the AZFA website for updates and news.

Website Administrator

John Kanzia, john.kanzia@czs.org

Membership

Membership Administrator

Ann Kaminsky, mak@clevelandmetroparks.com

Editor's Note

By Jennifer Golden

I'm sure many facilities have recently celebrated the opening of a new exhibit. Whether this was an in-house remodel of an existing exhibit space or a large scale new construction project our members want to hear about it.

Share your experience and spotlight the new addition to your zoo or aquarium. Please send your articles with pictures to jgolden@zoonewengland.com.